

Deputy Café Manager: Courtside Café - Bury Knowle, Headington

Courtside is a community interest company dedicated to increasing physical activity and promoting community through the transformation of local parks. Courtside Café at Bury Knowle is a community café set within a vibrant park and next to a multi-activity hub that brings people together and helps them to get active. We are due to open in May, and are looking to build an enthusiastic, customer focused team to get this café rolling. This is a fantastic opportunity for a Deputy Café Manager to join this new business and support the Café Manager in leading the team from the start!

This new café will provide simple, seasonal and fresh food, using only the best locally produced ingredients. The Deputy Café Manager will not only be passionate about serving good quality food, but also enthusiastic about the art of service, understanding the needs of the customer and striving to continually improve the café through their creativity. You must be friendly, enthusiastic, confident and dependable and be a strong team leader who can support the Café Manager in managing a team to provide a buzzy, friendly café.

You will assist the Café Manager in the following:

- Daily running of the café (including activities).
- Maintaining a high level of customer service at all times.
- Organising staff shifts.
- Recruiting, training and supervising staff.
- Ensuring all members of team are trained in food preparation, and comply with, all aspects of our Health and Safety policy. Level 2 food safety qualification required for deputy Café Manager as a minimum.
- Ordering and managing supplies, working to budget and controlling waste.
- Liaising with suppliers and local businesses on a regular basis to ensure we are constantly offering a range of food that is high quality, on trend and at the best possible price.
- Maintaining high standards of quality control, hygiene, and health and safety.
- Ensuring that all standards are met and exceeded.
- Liaising with the Activities Manager and assisting where necessary.
- Helping customers with crazy golf equipment, directing people to the correct facilities, and advising customers on the program of activities on offer.
- On-going input into the menu to include seasonal themes/events, e.g. Easter, Halloween, Christmas etc.

Job Type: Full-time

Salary: £23,000 -£26,000 per annum

Benefits:

- Company pension
- Employee discount

Application deadline: 03/04/2024

Expected start date: 13/05/2024

Please email a cover letter and CV to Jo Hunter at johunter@hrfocus.net to apply.